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Workspace Desktop Edition Deployment Guide

[Login options](#)

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Login options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- login.available-place-groups
- login.chat.auto-not-ready-reason
- login.chat.can-unactivate-channel
- login.chat.is-auto-ready
- login.default-place
- login.email.auto-not-ready-reason
- login.email.can-unactivate-channel
- login.email.is-auto-ready
- login.enable-login-without-channel
- login.enable-place-completion
- login.enable-same-agent-place
- login.im.auto-not-ready-reason
- login.im.available-queues
- login.im.can-unactivate-channel
- login.im.is-auto-ready
- login.im.prompt-agent-login-id
- login.im.prompt-dn-password
- login.im.prompt-queue
- login.place-location-source
- login.place-selection-type
- login.place-state-timeout
- login.prompt-place
- login.sms.auto-not-ready-reason
- login.sms.can-unactivate-channel
- login.sms.is-auto-ready
- login.store-recent-place

- login.store-username
- login.voice.auto-not-ready-reason
- login.voice.available-queues
- login.voice.can-unactivate-channel
- login.voice.force-relogin
- login.voice.is-auto-ready
- login.voice.prompt-agent-login-id
- login.voice.prompt-dn-less-phone-number
- login.voice.prompt-dn-password
- login.voice.prompt-queue
- login.voice.use-dn-less-login-extension
- login.webcallback.auto-not-ready-reason
- login.webcallback.can-unactivate-channel
- login.webcallback.is-auto-ready
- login.workmode
- login.<media-type>.auto-not-ready-reason
- login.<media-type>.can-unactivate-channel
- login.<media-type>.is-auto-ready

Related Resources

The following topic discusses the implementation of these options:

- [Agent login, authentication, and logout](#)