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Workspace Desktop Edition Deployment Guide

KPI options

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KPI options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `kpi.displayed-kpis`
- `kpi.refresh-time`
- `kpi.show-agent-groups`

Related Resources

The following topics discuss the implementation of these options:

- [KPIs and Contact Center Statistics](#)
- [Section KPI Name](#)
- [Statistics Gadget options](#)