

GENESYS

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Workspace Desktop Edition Deployment Guide

Statistics Gadget options

Statistics Gadget options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- gadget-statistics.displayed-call-center-statistics
- gadget-statistics.displayed-kpis
- gadget-statistics.nb-tagged-stats-per-page
- gadget-statistics.show

Related Resources

The following topics discuss the implementation of these options:

- 3. Enabling an agent to view My Statistics and Contact Center Statistics in the Statistics Gadget
- Statistics privileges