Workspace Desktop Edition Deployment Guide

Display Format options

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[**Moadified:** 8.5.143.08, 8.5.144.05]

> **Tip**
> For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- display-format.acd-queue.name
- display-format.action-code.name
- display-format.agent-group.name
- display-format.agent-name
- display-format.business-attribute.name
- display-format.caller-name
- display-format.case-name-format
- display-format.chat-agent-name
- display-format.contact-name
- contact.multi-value-attribute-display.<contact-attribute>
- display-format.current-agent-name
- display-format.customer-name-format
- display-format.field.name
- display-format.folder.name
- display-format.interaction-callback-name
- display-format.interaction-chat-name
- display-format.interaction-email-name
- display-format.interaction-im-name
- display-format.interaction-outbound-pull-preview-name
- display-format.interaction-outbound-push-preview-name
- display-format.interaction-queue.name
- display-format.interaction-sms-name
- display-format.interaction-voice-name
- display-format.interaction-workitem-name
- display-format.outbound-record-name
- display-format.party-name-format
- display-format.routing-point.name
- display-format.skill.name
- display-format.virtual-queue.name
- display-format.workbin.name

Related Resources

The following topic discusses the implementation of these options:

- Customizing display names for configuration objects