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Workspace Desktop Edition Help

[Interaction Workspace Help](#)

Interaction Workspace Help

Interaction Workspace is a modular, customizable application that enables you to handle contact-center interactions, monitor contact-center and personal KPIs, and consult with your colleagues.

The Interaction Workspace Help contains information about how to:

- Use the [Composite views](#) to handle customer interactions, according to your role in the contact-center.
- Use the [Atomic views](#) that enable you to complete tasks, according to your role in the contact-center.
- [Launch Interaction Workspace](#).
- [Use keyboard navigation and accessibility](#).