

GENESYS

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Workspace Desktop Edition Help

My Campaigns

My Campaigns

The My Campaigns view is part of the Workspace in the Main Window and a separate window if you are in Gadget view. It provides a list of the active (loaded, but not yet started) and running (loaded and started) campaigns in which you are currently involved.

The My Campaigns view displays the name, delivery mode (automatic or manual), and description of each campaign.

If you are part of an Outbound Preview campaign, you can use the My Campaign view to request a new record by selecting the name of the campaign and then clicking **Get Record**.