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# Workspace Desktop Edition Deployment Guide

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# Open Media Options

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## Open Media

### openmedia.bundle.sms

- Default Value: sms,smssession
- Valid Values: sms, smssession.
- Changes take effect: When the application is started or restarted.
- Description: Specifies the list of media types that are used to implement the SMS channel. The value sms specifies the SMS Page media-type, and the value smssession specifies the SMS Session media-type.

### openmedia.workitem-channels

- Default Value: ""
- Valid Values: A comma-separated list of valid media types.
- Changes take effect: When the application is started or restarted.
- Description: Specifies the list of workitem channels that are used by the agent.