Workspace Desktop Edition Deployment Guide

General Options

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General

general.configuration-update-notification

- Default Value: `All`
- Valid Values: A comma-separated value list of items that are to be notified, for example: `None`,`All`, `ThisAgent`,`ThisAplication`,`ThisTenant`,`Transactions`,`Persons`,`Skills`,`AgentGroups`, `BusinessAttributes`,`BusinessAttributeValues`,`Script`
- Changes take effect: When the application is started or restarted.
- Description: Defines the list of Configuration Server objects that require notification when there is an update.

general.gad.attached-data

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: At the next interaction.
- Description: Specifies whether attached data keys are added. If this option is set to `true`, Interaction Workspace adds to the attached data the equivalent of GAD Keys. In the case in which routing base is used, Interaction Workspace adds the following keys: `GD_TransferTargetType`,`GD_TransferTargetId`

general.non-unicode-connection-encoding

- Default Value: `""`
- Valid Values: .Net Name of Code Page Identifier
- Changes take effect: When the application is started or restarted.
- Description: This option specifies the code page encoding that is used to connect to back-end servers that do not rely on Unicode communication (all back-end servers except UCS). The possible values can be obtained from the ".Net Name" column of the Code Page Identifier that is defined in the following document: http://msdn.microsoft.com/en-us/library/windows/desktop/dd317756(v=vs.85).aspx When this option is empty, the applied encoding corresponds to the language for non-unicode programs, which is also known as the system-locale of the agent Workstation.