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Workspace Desktop Edition Deployment Guide

Customization

Customization

Interaction Workspace can be customized through development. Refer to the Interaction Workspace Developer's Guide and .NET API Reference and the Interaction Workspace 8.1 Extension Examples for more information.

To customize the Interaction Workspace, you must install the Interaction Workspace Developer's Kit. For more, information see: Procedure: Installing Interaction Workspace Customization on the Windows operating system.

Limitation: Usage of Enterprise SDK that is provided with this release of Interaction Workspace is supported only for the purpose of Interaction Workspace customization.