

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

### Workspace Desktop Edition Deployment Guide

**Active Recording Options** 

## Active Recording Options

#### Contents

- 1 Active Recording Options
  - 1.1 Active Recording

#### Active Recording

#### active-recording.voice.recording-type

- Default Value: NETANN
- Valid Values: NETANN or MSML
- Changes take effect: When the application is started or restarted.
- Description: Specifies the type of voice recording to be used. NETANN and MSML are supported.
  - NETANN: Legacy call recording using NETANN can be provided by Stream Manager or Genesys Media Server.
  - MSML (Active Recording): Call recording through Media Server Markup Language (MSML) is provided through Genesys Media Server only. For details about this type of recording, refer to "Call Recording—MSML-based" in the SIP Server Deployment Guide.

#### active-recording.voice.recorder-uri

- Default Value: ""
- Valid Values: A string in format sip:host:port
- Changes take effect: When the application is started or restarted.
- Description: Specifies the URI of the voice recorder. Use this option if you will use a voice recorder other than the one that is configured in GVP.