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# Workspace Desktop Edition Deployment Guide

Provisioning

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# Provisioning

This category demonstrates how to provision the Interaction Workspace functionality and environment by using Genesys Administrator. For details on how to use Genesys Administrator, refer to *Framework 8.0 Genesys Administrator Help* and *Genesys Administrator Deployment Guide*. For details about using the functionality, refer to *Interaction Workspace User's Guide* and *Interaction Workspace Context-Sensitive Help*. This category contains the following sections:

- [Provisioning Functionality](#)
- [Setting Up Agents On The System](#)
- [Enabling Internal And External Communications](#)
- [Enabling Agents To View KPIs And Contact Center Statistics](#)
- [Enabling Agents To Manage Contacts](#)
- [Overriding Interaction Workspace Options](#)