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Workspace Desktop Edition Deployment Guide

Interaction Workspace SIP Endpoint Privileges

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The following table lists the Interaction Workspace SIP Endpoint privileges in the Interaction Workspace SIP Tasks section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator (refer to the [Procedure: Creating a Role and allowing an Interaction Workspace privilege and assigning a Role to an agent or agent group](#)).

Interaction Workspace SIP Endpoint Privileges

Role privilege	Description
SIP Endpoint - Can Use	The agent is permitted to use the Interaction Workspace SIP Endpoint to connect to a SIP Switch or SIP Server.
SIP Endpoint - Can Use Embedded SIP Endpoint	Indicates if Interaction Workspace will start automatically an embedded SIP Endpoint for the SIP Agent. If set to false, you will require an external SIP Endpoint application.