

# **GENESYS**

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# Workspace Desktop Edition Deployment Guide

**Accessibility Options** 

# Accessibility Options

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# Accessibility

#### accessibility.agent-state-change-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- · Changes take effect: At the next interaction.
- Description: Specify the agent state change sound configuration string -- for example: Sounds\bell.mp3|7|0
  The value has three components that are separated by the character '|':
- 1. The file name and folder relative to the application folder.
- 2. The priority -- The higher the integer the higher the priority.
- 3. The duration:
  - a. 0 means play the whole sound one time.
  - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.

## accessibility.interaction-state-change-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- · Changes take effect: At the next interaction.
- Description: Specify the interaction state change sound configuration string -- for example: Sounds\
  chord.mp3|5|0
  The value has three components that are separated by the character '|':
- 1. The file name and folder relative to the application folder.
- 2. The priority. The higher the integer the higher the priority.
- 3. The duration:
  - a. 0 means play the whole sound one time.
  - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.

#### accessibility.visual-impairment-profile

• Default Value: false

• Valid Values: true, false

- Changes take effect: When the application is started or restarted.
- Description: Specifies whether the profile for visually impaired users is active. This option enables more interface elements to be focusable (accessible from keyboard navigation and mouse-over) so that they can be navigated from Screen Reader applications.

### accessibility.warning-message-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- Changes take effect: At the next interaction.
- Description: Specify the warning message sound configuration string -- for example: Sounds\warning.mp3|10|0
  The value has three components that are separated by the character'|':
- 1. The file name and folder relative to the application folder.
- 2. The priority -- The higher the integer the higher the priority.
- 3. The duration:
  - a. 0 means play the whole sound one time.
  - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.