Workspace Desktop Edition Deployment Guide

Workitem Options

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Workitem Options

Contents

<media-type>

<media-type>.prompt-for-done

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: At the next interaction.
- Description: Specifies if the application prompts a confirmation message when the user clicks Done. This option is only available for interaction open media. This option can be overridden by a routing strategy, as described in Overriding Options by Using a Routing Strategy.

<media-type>.ringing-bell

- Default Value: `Sounds\Ring.mp3|10|-1`
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- Changes take effect: At the next interaction.
- Description: Specify the <media-type> channel ringing sound configuration string, for example: `Sounds\Ring.mp3|10|-1`
  The value has three components that are separated by the character '|':

1. The file name and folder relative to the application folder.
2. The priority. The higher the integer the higher the priority.
3. The duration:
   a. `-1` means play and repeat until an explicit message stops it. For example, the `established` event stops the ringing sound.
   b. `0` means play the whole sound one time.
   c. An integer > 0 means a time, in milliseconds, to play and repeat the sound.