

# **GENESYS**

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### Workspace Desktop Edition Deployment Guide

**Standard Responses Options** 

## Standard Responses Options

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#### Standard Responses

#### standard-response.default-search-type

- Default Value: AllKeywords
- Valid Values: AnyKeyword, AllKeywords, or ExactText.
- Changes take effect: At the next interaction.
- Description: Specifies the default search type that is used to search for text in Standard Response Library. If empty, the default search type is AnyKeywords.

#### standard-response.suggested-responses-min-relevancy

- Default Value: 50
- Valid Values: An integer between 0 and 100.
- Changes take effect: At the next interaction.
- Description: Specifies the minimum level of relevancy above which Suggested Responses will be shown from the Standard Response Library.