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Workspace Desktop Edition Deployment Guide

Standard Response Privileges

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The following table lists the Standard Resource Library (SRL) privileges in the Interaction Workspace Standard Response Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator (refer to the [Procedure: Creating a Role and allowing an Interaction Workspace privilege and assigning a Role to an agent or agent group](#)).

Standard Response Privileges

Role privilege	Description
Standard Response Library - Can Use	The agent is permitted to access the Standard Response Library.