

GENESYS[®]

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Workspace Desktop Edition Deployment Guide

Interaction Bar Privileges

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The following table lists the interaction bar privilege in the Interaction Workspace Interaction Bar Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator (refer to the Procedure: Creating a Role and allowing an Interaction Workspace privilege and assigning a Role to an agent or agent group).

Interaction Bar Privileges

Role privilege	Description
Interaction Bar - Can Use	Enables the use of the Interaction bar in the Main Window.