GENESYS™

Workspace Desktop Edition Deployment Guide

General Options

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General

general.configuration-update-notification

- Default Value: `All`
- Valid Values: A comma-separated value list of items that are to be notified, for example: `None,All, ThisAgent,ThisApplication,ThisTenant,Transactions,Persons,Skills,AgentGroups, BusinessAttributes,BusinessAttributeValues,Script`
- Changes take effect: When the application is started or restarted.
- Description: Defines the list of Configuration Server objects that require notification when there is an update.

general.gad.attached-data

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: At the next interaction.
- Description: Specifies whether attached data keys are added. If this option is set to `true`, Interaction Workspace adds to the attached data the equivalent of GAD Keys. In the case in which routing base is used, Interaction Workspace adds the following keys: `GD_TransferTargetType,GD_TransferTargetId`