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Workspace Desktop Edition Deployment Guide

Business Continuity Options

4/25/2025

Business Continuity Options

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 - **1.1 Disaster Recovery**

Disaster Recovery

disaster-recovery.auto-restore

- Default Value: true
- Valid Values: true, false
- Changes take effect: When the application is started or restarted.
- Description: Specifies whether agent should be relogged in to the Preferred site as soon as it is available.

disaster-recovery.enabled

- Default Value: false
- Valid Values: true, false
- Changes take effect: When the application is started or restarted.
- Description: Specifies whether Business Continuity is enabled.

disaster-recovery.preferred-site

- Default Value: Preferred
- Valid Values: A unique symbolic name of the site or location to be used as the preferred login site. Letters A to Z and a to z. Numbers 0 through 9. The underscore, @ and space characters.
- Changes take effect: When the application is started or restarted.
- Description: Specifies the site name to be used as preferred when connecting to any back-end server. That is, it specifies the name of the preferred connection site for the application, tenant, agent Group, or agent. There must be a connection to this site in the Connections tab of the corresponding server. This option should match the name specified by the disaster-recovery.site option that is configured on the server object.

disaster-recovery.peer-site

- Default Value: DRPeer
- Valid Values: A unique symbolic name of the site or location to be used as the preferred login site. Symbolic name of the site or location. Letters A to Z and a to z. Numbers 0 through 9. The underscore, @ and space characters. Letters A to Z and a to z. Numbers 0 through 9. The underscore, @ and space characters.
- Changes take effect: When the application is started or restarted.

- Description: Specifies the name of the site that is to be the secondary (Business Continuity peer) when connecting to any back-end server for the site that is specified by the `disaster-recovery.site` option. There must be a connection to this site in the Connections tab of the corresponding server.

`disaster-recovery.timeout`

- Default Value: 60
- Valid Values: A valid positive integer.
- Changes take effect: When the application is started or restarted.
- Description: Specifies time in seconds to wait after Preferred Site HA Pair disconnection is detected before switching connection to the Business Continuity site.

`disaster-recovery.wait-for-sipphone-timeout`

- Default Value: 0
- Valid Values: A valid positive integer.
- Changes take effect: When the application is started or restarted.
- Description: Specifies time in seconds during which an agent should wait for SipEndpoint before a disaster is considered. A value of 0 means no limit.