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Workspace Desktop Edition Deployment Guide

Active Recording Options

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Active Recording

active-recording.voice.recording-type

- Default Value: NETANN
- Valid Values: NETANN or MSML
- Changes take effect: When the application is started or restarted.
- Description: Specifies the type of voice recording to be used. Old-style NETANN or the MSML-based Genesys Voice Platform (GVP) recording feature are supported.

active-recording.voice.recorder-uri

- Default Value: ""
- Valid Values: A string in format `sip:host:port`
- Changes take effect: When the application is started or restarted.
- Description: Specifies the URI of the voice recorder. Use this option if you will use a voice recorder other than the one that is configured in GVP.