

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Interaction Concentrator User's Guide

**Custom Dispatchers** 

## Custom Dispatchers

To support customized attached data processing, IDB initialization scripts create two custom dispatcher stored procedures:

- gudCustDISP1
- gudCustDISP2

You must modify the scripts in order to create custom dispatchers that store the attached data that you require. For more information about the custom dispatchers, see Customized Attached Data Processing.