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Interaction Concentrator Physical Data Model for a PostgreSQL Database

Table G_CUSTOM_DATA_P

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This table contains principal information about user data that is attached to a voice call interaction. This information originates from T-Server's EventUserEvent TEvents.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

| Column | Data Type | P | M | F | Description |
|---------|-------------|---|---|---|---|
| ID | serial | X | X | | The unique, autonumbered ID of this record. This is the primary key. |
| CallID | varchar(50) | | | | This field points to the record in the G_CALL table that represents the call with which the data is associated. This field may be NULL. |
| PartyID | varchar(50) | | | | This field points to the PARTYGUID record in the G_PARTY table, which represents the |

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| Column | Data Type | P | M | F | Description |
|------------|--------------|---|---|---|--|
| | | | | | party ID that remains unchanged during the lifetime of the party. This field may be NULL. |
| PSEQ | integer | | X | | The sequence that corresponds to a record in the G_PARTY_HISTORY table. |
| EndPointID | integer | | | | This field contains the DBID of the endpoint that added, changed, or deleted the data. If the data was taken from the event that caused the creation of the respective call, then this is the first party created in the call. If the data was taken from the AttachedDataChangedEvent, then the party is defined by the ThirdPartyDN attribute, if any exists. Otherwise, this is the party that is defined by the ThisDN attribute (if any). For other changes, the party is defined by the ThisDN attribute. |
| EndPointDN | varchar(255) | | | | The device number that is associated with the data. |
| AgentID | integer | | | | The DBID of |

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| Column | Data Type | P | M | F | Description |
|-------------|-----------|---|---|---|--|
| | | | | | the agent object that represents the person who changed the data. This is the agent who logged into the endpoint that is associated with the data change (if this information is available during run time). |
| SwitchID | integer | | | | The DBID of the Switch object that owns the endpoint that is associated with the change. If the EndPointID field is NULL, then so is this field, and vice versa. |
| TenantID | integer | | | | The DBID of the Tenant that is associated with the Switch. |
| Added | timestamp | | X | | The GMT-equivalent date and time when the key was changed. The date and time are taken from the T-Server (or other data provider) notification. |
| Added_ts | integer | | | | The UTC-equivalent value of the ADDED field. |
| Added_tcode | integer | | | | A reference, derived from the value in |

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| Column | Data Type | P | M | F | Description |
|--------------|--------------|---|---|---|--|
| | | | | | the ADDED_TS field, to a record in the G_TIMECODE table. |
| CUST_DATA_1 | varchar(128) | | | | The value of the cust-data-1 attribute of userdata. |
| CUST_DATA_2 | varchar(128) | | | | The value of the cust-data-2 attribute of userdata |
| CUST_DATA_3 | varchar(128) | | | | The value of the cust-data-3 attribute of userdata |
| CUST_DATA_4 | varchar(128) | | | | The value of the cust-data-4 attribute of userdata |
| CUST_DATA_5 | varchar(128) | | | | The value of the cust-data-5 attribute of userdata |
| CUST_DATA_6 | varchar(128) | | | | The value of the cust-data-6 attribute of userdata |
| CUST_DATA_7 | varchar(128) | | | | The value of the cust-data-7 attribute of userdata |
| CUST_DATA_8 | varchar(128) | | | | The value of the cust-data-8 attribute of userdata |
| CUST_DATA_9 | varchar(128) | | | | The value of the cust-data-9 attribute of userdata |
| CUST_DATA_10 | varchar(128) | | | | The value of |

Table G_CUSTOM_DATA_P

| Column | Data Type | P | M | F | Description |
|--------------|--------------|---|---|---|--|
| | | | | | the cust-data-10 attribute of userdata |
| CUST_DATA_11 | varchar(128) | | | | The value of the cust-data-11 attribute of userdata |
| CUST_DATA_12 | varchar(128) | | | | The value of the cust-data-12 attribute of userdata |
| CUST_DATA_13 | varchar(128) | | | | The value of the cust-data-13 attribute of userdata |
| CUST_DATA_14 | varchar(128) | | | | The value of the cust-data-14 attribute of userdata |
| CUST_DATA_15 | varchar(128) | | | | The value of the cust-data-15 attribute of userdata |
| CUST_DATA_16 | varchar(128) | | | | The value of the cust-data-16 attribute of userdata |
| CUST_DATA_17 | varchar(128) | | | | The value of the cust-data-17 attribute of userdata |
| CUST_DATA_18 | varchar(128) | | | | The value of the cust-data-18 attribute of userdata |
| CUST_DATA_19 | varchar(128) | | | | The value of the cust-data-19 attribute of userdata |
| GSYS_DOMAIN | integer | | | | Reserved |

Table G_CUSTOM_DATA_P

| Column | Data Type | P | M | F | Description |
|----------------|--------------|---|---|---|--|
| GSYS_PARTITION | integer | | | | A key that is used for partitioning. |
| GSYS_SYS_ID | integer | | | | System ID. Reserved for future use. |
| GSYS_SEQ | bigint | | | | Insert Sequence. Not unique. |
| GSYS_USEQ | bigint | | | | Update Sequence. Not unique. |
| GSYS_TS | timestamp | | | | Reserved |
| GSYS_TC | integer | | | | Reserved |
| GSYS_EXT_VCH1 | varchar(255) | | | | Reserved |
| GSYS_EXT_VCH2 | varchar(255) | | | | Reserved |
| GSYS_EXT_INT1 | integer | | | | A flag that identifies if the UserEvent that caused the record came from a device at a time when that device was participating in an active call. A value of 1 indicates that the UserEvent was generated while the device was participating in an active call; otherwise, the value is 0. |
| GSYS_EXT_INT2 | integer | | | | Reserved |