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Interaction Concentrator Physical Data Model for a PostgreSQL Database

Table `GO_CampaignHistory`

Table GO_CampaignHistory

This table contains the history of Campaign state changes and campaign property changes that occurred during a campaign processing attempt. Records are inserted into this table when the campaign state changes or when ICON receives information about campaign property changes from OCS. Records in this table are never updated or deleted.

Refer to [Outbound Objects and Models](#) in the *Interaction Concentrator User's Guide* for a graphic illustrating the Genesys Campaign Finite State Machine.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	bigserial	X	X		The unique, autonumbered ID of this record. This is the primary key.
SessID	varchar(64)		X	X	The unique identifier of the Campaign processing attempt. If the campaign was unloaded and reloaded, OCS assigns a new SessionGUID.
State	integer		X		The current

Table GO_CampaignHistory

Column	Data Type	P	M	F	Description
					<p>state of the campaign according to the Campaign Finite State Machine (FSM). One of the following values:</p> <ul style="list-style-type: none"> • 0—null-terminated • 1—loaded • 2—started • 3—unloading <p>#DICTIONARY TYPE 71</p>
PrevState	integer				<p>The previous state of the campaign according to the Campaign Finite State Machine (FSM). One of the following values:</p> <ul style="list-style-type: none"> • null—terminated • 1—loaded • 2—started • 3—unloading <p>#DICTIONARY TYPE 71</p>
Cause	integer		X		<p>The cause of campaign state change, as provided by OCS. Refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively) for a full listing</p>

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Column	Data Type	P	M	F	Description
					<p>of permissible values. The following selected values are described here in order to clarify their meaning:</p> <ul style="list-style-type: none">• 2 0—ChainRetrievedFromDB—selected from database (calling list).• 2 1—ChainCampaignUnloaded—unloaded due to whole campaign having been unloaded.• 2 4—ChainRejected—Preview mode only.• 2 5—ChainIsEmpty—All records in chain cancelled or chain cancelled.• 2 6—ChainFilterModified—Customer has changed dialing filter for the calling list. All scheduled chains are affected.• 3 9—ChainRecordAdded—Add record request from the desktop;

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					<p>adds a record to the chain which is currently in OCS buffers.</p> <p>#DICTIONARY TYPE 75</p>
PrevSEnter	timestamp				The GMT-equivalent date and time when the previous campaign state was detected.
PrevSEnter_ts	integer				The UTC-equivalent value of the PREVSEnter field. Milliseconds are truncated.
PrevSEnter_tcode	integer				A reference, derived from the value of the PREVSEnter_TS field, to a record in the G_TIMECODE table.
Seq	integer		X		Sequence number of the record within the SessID.
AppID	integer				The DBID of the application (if provided by OCS) that initiated the state change.
Trans	integer				The number of the OCS event.
Added	timestamp		X		The GMT-equivalent date and time when the current

Table GO_CampaignHistory

Column	Data Type	P	M	F	Description
					campaign state was detected.
Added_ts	integer				The UTC-equivalent value of the ADDED field. Milliseconds are truncated.
Added_tcode	integer				A reference, derived from the value of the ADDED_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	integer				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2 , Microsoft SQL Server , Oracle , or PostgreSQL , respectively).
GSYS_PARTITION	integer				Key used for partitioning.
GSYS_SYS_ID	integer				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	timestamp				Reserved
GSYS_TC	integer				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved

Table GO_CampaignHistory

Column	Data Type	P	M	F	Description
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	integer				Reserved
GSYS_EXT_INT2	integer				Reserved