Interaction Concentrator Physical Data Model for a PostgreSQL Database

Table GOX_Chain_Call

5/5/2025

Table GOX_Chain_Call

The records in this table reflect the relationship between voice calls (refer to table G_CALL in the Core Schema of IDB) and Chain processing records (refer to table GO_Chain in this schema). Records are inserted into this table at the time when the association between voice call and processing attempt of the chain is detected by ICON.

> ## Tip
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	bigserial	X	X		The unique, autonumbered ID of this record. This is the primary key.
CallID	varchar(50)				The CallGUID as reported by OCS.
ChainGUID	varchar(64)		X		The unique identifier of the chain processing attempt, as reported by OCS. This ID cannot to be changed during chain processing. Same as

Column	Data Type	P	M	F	Description
					GO_CHAIN.CHAINGUID.
CallAttID	varchar(64)		X		The call attempt GUID. This is generated and assigned by OCS. The GUID is unique for each outbound call producing attempt. Same as GO_CHAINREC_HIST.CALLATTID
Added	timestamp		X		The GMT-equivalent date and time when information about the relationship was reported by OCS.
Added_ts	integer				The UTC-equivalent value of the ADDED field. Milliseconds are truncated.
Added_tcode	integer				A reference, derived from the value of the ADDED_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	integer				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server,

Column	Data Type	P	M	F	Description
					Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	integer				Key used for partitioning.
GSYS_SYS_ID	integer				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	timestamp				Reserved
GSYS_TC	integer				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	integer				Reserved
GSYS_EXT_INT2	integer				Reserved