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Interaction Concentrator Physical Data Model for a PostgreSQL Database

Table GC_TREATMENT

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This table stores information about the configuration of Treatment objects.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	integer	X	X		The DBID of the Treatment object. This is the primary key.
Name	varchar(255)		X		The name of the object.
TenantID	integer		X	X	The DBID of the Tenant to which this object belongs.
FolderID	integer				The DBID of the Folder for the object.
Description	varchar(255)				Free format description.
CallResult	integer		X		The call result related to this treatment. This corresponds to the GctiCallState

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Column	Data Type	P	M	F	Description
					enumeration in Configuration Server. For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). #DICTIONARY TYPE 518
RecActionCode	integer				The record action code. Corresponds to the CfgRecActionCode enumeration in Configuration Server. For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). #DICTIONARY TYPE 519
Attempts	integer				The attempt number to which the action should be performed.
DateTime	integer				The GMT-equivalent date and time when another attempt must be applied to a DN.
CycleAttempt	integer				The maximum number of sequential attempts for which the

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Column	Data Type	P	M	F	Description
					treatment can be applied to a DN.
Interval	integer				The time interval, in minutes, between attempts.
Increment_	integer				The time in interval, in minutes, before the next treatment attempt.
CallActionCode	integer				The call action code. This corresponds to the CfgCallActionCode enumeration in Configuration Server. For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). #DICTIONARY TYPE 520
Range	integer				The parameter that defines a time range.
DestDNID	integer			X	The DBID of the DN to which the call with this call result will be forwarded or routed.
State	integer		X		The object state. This corresponds to the CfgObjectState enumeration in Configuration Server. One of

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Column	Data Type	P	M	F	Description
					<p>the following values:</p> <ul style="list-style-type: none"> • 0—Unknown. Reserved for when ICON is unable to determine object state. • 1—Enabled. • 2—Disabled. <p>#DICTIONARY TYPE 500</p>
Status	integer		X		<p>The status of the record. One of the following values:</p> <ul style="list-style-type: none"> • 0—The status is unknown. Reserved for when ICON is unable to determine record status. • 1—Record is active. • 2—Record is inactive (object is deleted). • 1 0—Synchronization is in progress for an active record. <p>#DICTIONARY TYPE 24</p>
Created	timestamp				The GMT-equivalent

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					date and time when the object was written to IDB. This is not necessarily the actual creation time of the object.
Deleted	timestamp				The GMT-equivalent date and time when this object was removed.
LastChange	timestamp				The GMT-equivalent date and time when the object was last changed (including object creation or removal).
Created_ts	integer				The UTC-equivalent value of the CREATED field.
Created_tcode	integer				A reference, derived from the value of the CREATED_TS field, to a record in the G_TIMECODE table.
Deleted_ts	integer				The UTC-equivalent value of the DELETED field.
Deleted_tcode	integer				A reference, derived from the value of the DELETED_TS field, to a record in the G_TIMECODE table.
LastChange_ts	integer				The UTC-equivalent

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Column	Data Type	P	M	F	Description
					value of the LASTCHANGE field.
LastChange_tcode	integer				A reference, derived from the value of the LASTCHANGE_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	integer				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2 , Microsoft SQL Server , Oracle , or PostgreSQL , respectively).
GSYS_PARTITION	integer				A key that is used for partitioning.
GSYS_SYS_ID	integer				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	timestamp				Reserved
GSYS_TC	integer				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	integer				A flag indicating the

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Column	Data Type	P	M	F	Description
					<p>reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values:</p> <ul style="list-style-type: none">• 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log.• 1—CREATED timestamp is that of the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.• 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either during the

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Column	Data Type	P	M	F	Description
					initial ICON startup or during synchronization. <ul style="list-style-type: none">• 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.
GSYS_EXT_INT2	integer				Reserved