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# Interaction Concentrator Physical Data Model for a PostgreSQL Database

Virtual Queue History Schema

# Virtual Queue History Schema

The single table in this schema captures timestamps from Universal Routing Server (URS) related to virtual queues (VQs).

## Important

This functionality requires URS release 8.1.100.08 or higher.

## Virtual Queue History Schema Diagram

G_ROUTE_RES_VQ_HIST		
ID	NUMERIC(16)	<pk>
PartyID	VARCHAR(50)	
CallID	VARCHAR(50)	
VQID	VARCHAR(50)	
VQSeq	INTEGER	
Added	TIMESTAMP	
Added_ts	INTEGER	
Added_tcode	INTEGER	
GSYS_DOMAIN	INTEGER	
GSYS_PARTITION	INTEGER	
GSYS_SYS_ID	INTEGER	
GSYS_SEQ	BIGINT	
GSYS_USEQ	BIGINT	
GSYS_TS	TIMESTAMP	
GSYS_TC	INTEGER	
GSYS_EXT_VCH1	VARCHAR(255)	
GSYS_EXT_VCH2	VARCHAR(255)	
GSYS_EXT_VCH3	VARCHAR(255)	
GSYS_EXT_VCH4	VARCHAR(255)	
GSYS_EXT_INT1	INTEGER	
GSYS_EXT_INT2	INTEGER	
GSYS_EXT_INT3	INTEGER	
GSYS_EXT_INT4	INTEGER	

Virtual Queue History Data Model  
Diagram View Large

## List of Tables

Table	Description
G_ROUTE_RES_VQ_HIST	This table contains information about the use of virtual queues in interaction processing, according to the data passed from the Universal Routing Server through the T-Server or Interaction Server

Table	Description
	application.

## List of Indexes

Table	Index Name	U	C
G_ROUTE_RES_VQ_HIST	IDX_G_R_RES_VQ_H	X	

## List of References

No references defined.