

## **GENESYS**

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## Interaction Concentrator Migration Guide

Welcome to the Genesys Interaction Concentrator Migration Guide Supplement

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Interaction Concentrator 8.1.5 migration prerequisites and procedures are now located at Appendix: Migration Procedures in the Interaction Concentrator Deployment Guide. All other information on migration procedures for earlier releases is available in the Interaction Concentrator chapters in the Genesys Migration Guide

In addition, the Deployment Guide offers the following topic you might find useful:

• New Features and Modifications in 8.1.5—This topic covers changes in Interaction Concentrator in all 8.1.5 releases. For changes in earlier versions, see the Interaction Concentrator chapters in the *Genesys Migration Guide*.