

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Interaction Concentrator Migration Guide

**Interaction Concentrator 8.1.5** 

### Table of Contents

Welcome to the Genesys Interaction Concentrator Migration Guide Supplement	3
Changes Relevant to Migration	4
Migration Procedures	5

#### Welcome to the Genesys Interaction Concentrator Migration Guide Supplement

Interaction Concentrator 8.1.5 migration prerequisites and procedures are now located at Appendix: Migration Procedures in the Interaction Concentrator Deployment Guide. All other information on migration procedures for earlier releases is available in the Interaction Concentrator chapters in the Genesys Migration Guide

In addition, the Deployment Guide offers the following topic you might find useful:

• New Features and Modifications in 8.1.5—This topic covers changes in Interaction Concentrator in all 8.1.5 releases. For changes in earlier versions, see the Interaction Concentrator chapters in the *Genesys Migration Guide*.

#### Changes Relevant to Migration

For improved visibility and usability, this topic has been reformatted and moved to the New Features and Modifications in 8.1.5 topic in the *Interaction Concentrator Deployment Guide*. If you have bookmarked this page, please update your bookmark.

#### Migration Procedures

For improved visibility and usability, this topic has been moved to the Appendix: Migration Procedures topic in the *Interaction Concentrator Deployment Guide*. If you have bookmarked this page, please update your bookmark.