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Interaction Concentrator Deployment Guide

Deploying Interaction Concentrator

4/23/2025

Deploying Interaction Concentrator

This section describes the recommended deployment sequence for Interaction Concentrator. It also describes how to deploy each component in your Genesys environment, and includes special configuration for specific environments, as well as a complete list of the Interaction Concentrator configuration options with detailed explanation of how they affect ICON functioning.

- [Configuring and Installing Interaction Concentrator](#)
- [Special Configuration Requirements](#)
- [Configuration Options](#)

Important

The information in this section is primarily directed towards first-time deployments of Interaction Concentrator. If you are migrating from an earlier release of Interaction Concentrator, ensure that you review the Interaction Concentrator chapters in the [Genesys Migration Guide](#) before you perform any installation procedures.