

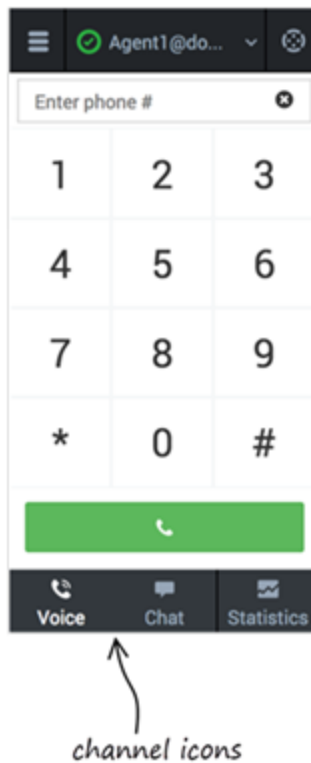


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Gplus Adapter User Guide

Navigating to a channel

Navigating to a channel



You can navigate to a different media channel in the Gplus Adapter for Salesforce by selecting the channel icon at the bottom of the Adapter.

You can also view details about all your channels through the main menu: click **Channels** to see the list of channels that you're configured to use. You can use the channel list to **change your status on a particular channel**.

Also, you can view the **Contact center statistics** by selecting the statistics icon at the bottom of the Adapter.