



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Web Services API Reference

Outbound API

12/14/2025

# Outbound API

The Outbound API supports asynchronous operations — calls to the API are translated to T-Server events and sent to the appropriate T-Server. Results are received asynchronously, converted to a Web Services resource, and then sent to the client via the CometD channel. Outbound campaign operations have the following endpoints: **/api/v2/me/outbound-campaigns** and **/api/v2/me/outbound-campaigns/<campaign-name>**. Outbound record operations have the following endpoints: **/api/v2/me/outbound-records** and **/api/v2/me/outbound-records/<record-handle>**

You can use the Outbound API to write client applications that include outbound preview features. Refer to the [Outbound Contact](#) documentation for more information about Outbound.

For more information about Outbound API operations, click the links below:

## Campaign Operations

---

- [Outbound Campaign Resource](#)
- [Request Campaign Status](#)
- [Start Preview Session](#)
- [End Preview Session](#)
- [Request Preview Record](#)

## Record Operations

---

- [Outbound Record Resource](#)
- [Dial Preview Record](#)
- [Reject Record](#)
- [Cancel Record](#)
- [Cancel Record with Phone Number](#)
- [Complete Record](#)

## More Record Operations

---

- [Do Not Call Record](#)
- [Do Not Call Record with Phone Number](#)
- [Create Record](#)
- [Update Record](#)
- [Get Chained Record](#)
- [Reschedule Record](#)
- [Incoming Call From an Outbound](#)

---

Campaign