



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

InitiateConference

12/16/2025

InitiateConference

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Initiates a two-step conference to the specified destination. This operation places the existing call on hold and creates a new call in the dialing state. After initiating the conference you can use the [CompleteConference](#) operation to complete the conference and bring all parties into the same call.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	InitiateConference
destination	A JSON object that includes the number to be dialed.
location	An optional parameter that is used by Web Services to set the location attribute for the corresponding T-Server requests.
userData	An optional JSON object that includes key/value data to be included with the call.

Sample

Request

```
POST api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES000009
{
  "operationName": "InitiateConference",
  "destination": {
    "phoneNumber": "15002"
  }
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

The first notification is that the initial call has been placed on hold:

```
{
  "data":{
    "notificationType":"StatusChange",
    "call":{
      "id":"01RCC3N118B1V0SL807GK2LAES0000009",
      "state":"Held",
      "callUuid":"01RCC3N118B1V0SL807GK2LAES0000009",
      "connId":"00710271981800009",
      "deviceUri":"http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-ba05-2ae39555b0d1",
      "participants":[
        {
          "e164Number":"",
          "formattedPhoneNumber":"15001",
          "phoneNumber":"15001",
          "digits":"15001"
        }
      ],
      "dnis":"15001",
      "callType":"Internal",
      "capabilities":[
        "UpdateUserData",
        "Retrieve",
        "InitiateConference",
        "SingleStepTransfer",
        "InitiateTransfer",
        "AttachUserData",
        "DeleteUserDataPair",
        "SingleStepConference",
        "DeleteUserData",
        "Hangup"
      ],
      "duration":"31",
      "mute":"Off",
      "supervisorListeningIn":false,
      "monitoredUserMuted":false,
      "monitoring":false,
      "uri":"http://127.0.0.1:8080/api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES0000009",
      "path":"/calls/01RCC3N118B1V0SL807GK2LAES0000009"
    },
    "phoneNumber":"15000",
    "extensions":{
      "BusinessCall":0
    },
    "messageType":"CallStateChangeMessage"
  },
  "channel":"/v2/me/calls"
}
```

The second notification is that the new consult call is dialing:

```
{
  "data":{
    "notificationType":"StatusChange",
    "call":{
      "id":"01RCC3N118B1V0SL807GK2LAES000000A",
      "state":"Dialing",
      "callUuid":"01RCC3N118B1V0SL807GK2LAES000000A",
      "connId":"007102719818000a",
      "deviceUri":"http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-
ba05-2ae39555b0d1",
      "participants":[
        {
          "e164Number":"",
          "formattedPhoneNumber":"15002",
          "phoneNumber":"15002",
          "digits":"15002"
        }
      ],
      "dnis":"15002",
      "callType":"Consult",
      "capabilities":[
        "UpdateUserData",
        "SendDtmf",
        "SwapCalls",
        "AttachUserData",
        "DeleteUserDataPair",
        "DeleteUserData",
        "Hangup",
        "CompleteTransfer"
      ],
      "parentCallUri":"http://127.0.0.1:8080/api/v2/me/calls/
01RCC3N118B1V0SL807GK2LAES0000009",
      "duration":"0",
      "mute":"Off",
      "supervisorListeningIn":false,
      "monitoredUserMuted":false,
      "monitoring":false,
      "uri":"http://127.0.0.1:8080/api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES000000A",
      "path":"/calls/01RCC3N118B1V0SL807GK2LAES000000A",
      "parentCallPath":"/calls/01RCC3N118B1V0SL807GK2LAES0000009"
    },
    "phoneNumber":"15000",
    "messageType":"CallStateChangeMessage"
  },
  "channel":"/v2/me/calls"
}
```