

# **GENESYS**

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### Web Services API Reference

Remove a disposition

## Remove a disposition

This operation is part of the Hierarchical Dispositions API portion of the Web Services API.

#### Overview

Remove a specific disposition.

A Configuration Manager Administrator must be able to remove a Business Attribute Value in any Business Attribute that is known to contain dispositions.

The removed value is immediately unavailable via the API.

#### Example

Note that dispositions only live at the group level. There is no root level disposition resource:

DELETE /groups/{id}/dispositions/{id}

#### In Configuration Manager

The business attribute value associated with the disposition must be removed.