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Web Services API Reference

[Create a new disposition](#)

Create a new disposition

This operation is part of the [Hierarchical Dispositions API](#) portion of the [Web Services API](#).

Overview

Create a new disposition in the appropriate group.

Each disposition must include a name and a display name.

The "name" is what the client application will send using the SetCallDisposition telephony operation.

Example

```
POST /groups/{id}/dispositions
{
  "name": "MyDisposition",
  "displayName": "Display Name"
}
```

In Configuration Manager

The corresponding business attribute value must be created in the folder that corresponds to groups/{id} or at root level for the corresponding business attribute if groups/{id} represents the root of the structure.