GENESYS

Web Services API Reference

GetAttachment

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GetAttachment

This operation is part of the Email API section of the Web Services API.

Overview

This operation retrieves the specified attached document for the specified email interaction.

Request URL	/api/v2/ emails/{emailId}/attachments/{attachmentId}
HTTP Method	GET
Required Features	api-multimedia

Meta Data

You can find meta data for attachments on the email interaction resource:

```
{
  "id": "FEWOIFWJ3243224",
  "state": "Processing",
  "uri": "/api/v2/me/emails/FEWOIFWJ3243224",
  "contactId": "HIFEW879",
  "from": "customerservice@genesys.com",
  "to": [
      "bruce.wayne@wayneenterprises.com",
      "damian.wayne@wayneenterprises.com"
  ]
  "subject": "Customer Service",
  "bodyAsPlainText" : ""
  "attachments": [
      {
          "id": "JIFOJWEF342423",
          "name": "Random Document",
          "size": "12",
          "uri": "/emails/FEWOIFWJ3243224/attachments/JIFOJWEF342423",
          "mime": "text/plain"
      },
      {
          "id": "FUEO234EF342JQ",
          "name": "aPicture.jpg",
          "size": "235",
          "uri": "/emails/FEWOIFWJ3243224/attachments/JIFOJWEF342423",
          "mime": "image/jpeg"
      }
  ],
  "capabilities": [
      "Reply", "ReplyAll", "Save", "Complete", "Transfer", "Send"
  ]
}
```

For information about how to retrieve email interactions, refer to operations such as Accept.

> **Important**
> The maximum size of attachments depends on the hardware running your Genesys environment.

Sample

Request

```
GET /api/v2/emails/0000Na9B26EF003M/attachments/3333Na9B26EF003F
```

Response

The raw data for the attachment on the specified email interaction.