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Web Services API Reference

Answering a call

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Answering a call

Now that your agent is ready to receive calls, you can answer one by sending a request that will look a lot like this. Note that the string at the end of the URL is the ID associated with the call resource:

Answering a call

```
curl -X POST -H "Content-Type: application/json" -d '{"operationName":"Answer"}' -u ksippo: http://000.111.222.333/api/v2/me/calls/0071023821aec011
```

If your request is successful, you will receive a status code of 0:

```
{"statusCode":0}
```

Web Services operations are **asynchronous**. When a request returns "statusCode":0, this doesn't indicate a successful change of state — only that the request was successfully sent to T-Server.

What's next?

Now that you have learned some of the basic features of the Web Services API, you may want take a look at the rest of the API, as it will let you do just about anything you might want to with the Genesys software.