

## **GENESYS**

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## Web Services and Applications Configuration Guide

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Welcome to the *Web Services and Applications Configuration Guide*. Here you'll find everything you need to configure the user interfaces that are included in Web Services and Applications. The following UIs are currently offered:

- Workspace Web Edition
- Gplus Adapter for Salesforce

## Before you get started, you must first follow the steps in the Web Services and Applications Deployment Guide.

Workspace Web Edition	Gplus Adapter for Salesforce
Configuration and Administration by Using Options and Annexes Provisioning Workspace Web Edition Configuration Options Configuration option database	Provisioning Gplus Adapter for Salesforce Gplus Adapter for Salesforce Gplus Adapter for Salesforce - WWE Option