



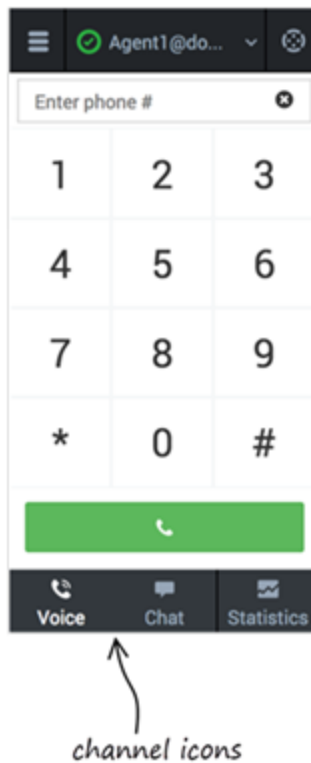
This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Gplus Adapter User Guide

Navigating to a channel

12/20/2025

Navigating to a channel



You can navigate to a different media channel in the Gplus Adapter for Salesforce by selecting the channel icon at the bottom of the Adapter.

You can also view details about all your channels through the main menu: click **Channels** to see the list of channels that you're configured to use. You can use the channel list to **change your status on a particular channel**.

Also, you can view the **Contact center statistics** by selecting the statistics icon at the bottom of the Adapter.