

# **GENESYS**

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# Web Services API Reference

Unsubscribe from Group Workbin Notifications

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# Unsubscribe from Group Workbin Notifications

This operation is part of the Workbins API section of the Web Services API.

### Unsubscribe from an AgentGroup Workbin's Notifications

Unsubscribes from CometD notifications for the specified AgentGroup workbin.

Request URL	/api/v2/me/ workbins/{ <i>id</i> }?agentGroup={ <i>agentGroupName</i> }
HTTP method	POST
Required features	api-multimedia

#### Parameters

Parameter	Value
operationName	Unsubscribe

#### Sample

#### Request

POST api/v2/me/workbins/6c715fa9-de16-4d23-b07c-cbcblcaf3e07?agentGroup=MyAgentGroup
{

"operationName": "Unsubscribe"
}

#### HTTP response

The response consists of an HTTP response and a CometD response. For details on the result, refer to the workbin resource.

```
{
    "statusCode": 0,
    "referenceId": 80
}
```

#### CometD notification

```
{
    "agentGroup": "MyAgentGroup",
    "id": "6c715fa9-de16-4d23-b07c-cbcb1caf3e07",
    "messageType": "WorkbinSubscriptionStateChangeMessage",
```

```
"referenceId": 80,
"stateResource": "Unsubscribed"
}
```

## Unsubscribe from a PlaceGroup Workbin's Notifications

Unsubscribes from CometD notifications for the specified PlaceGroup workbin.

Request URL	/api/v2/me/ workbins/{ <i>id</i> }?placeGroup={ <i>placeGroupName</i> }
HTTP method	POST
Required features	api-multimedia

#### Parameters

Parameter	Value
operationName	Unsubscribe

#### Sample

#### Request

#### HTTP response

The response consists of an HTTP response and a CometD response. For details on the result, refer to the workbin resource.

```
{
    "statusCode": 0,
    "referenceId": 21
}
```

#### CometD notification

```
{
    "id": "5d487e69-a393-4228-a06f-6a4015ab1b54",
    "messageType": "WorkbinSubscriptionStateChangeMessage",
    "referenceId": 21,
    "stateResource": "Unsubscribed"
}
```