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Web Services API Reference

[Subscribe to Group Workbin Notifications](#)

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Subscribe to Group Workbin Notifications

This operation is part of the [Workbins API](#) section of the [Web Services API](#).

Subscribe to an AgentGroup Workbin's Notifications

Subscribes to CometD notifications for the specified AgentGroup workbin.

Important

This functionality requires Interaction Server 8.5.103.05 or later.

Request URL	/api/v2/me/workbins/{id}?agentGroup={agentGroupName}
HTTP method	POST
Required features	api-multimedia

Parameters

Parameter	Value
operationName	Subscribe

Sample

Request

```
POST api/v2/me/workbins/6c715fa9-de16-4d23-b07c-cbcb1caf3e07?agentGroup=MyAgentGroup
{
  "operationName": "Subscribe"
}
```

HTTP response

The response consists of an HTTP response and a CometD response. For details on the result, refer to the [workbin resource](#).

```
{
  "statusCode": 0,
  "referenceId": 74
}
```

CometD notification

```
{
  "agentGroup": "MyAgentGroup",
  "id": "6c715fa9-de16-4d23-b07c-cbcb1caf3e07",
  "messageType": "WorkbinSubscriptionStateChangeMessage",
  "referenceId": 74,
  "stateResource": "Subscribed"
}
```

Subscribe to a PlaceGroup Workbin's Notifications

Subscribes to CometD notifications for the specified PlaceGroup workbin.

Important

This functionality requires Interaction Server 8.5.103.05 or later.

Request URL	/api/v2/me/workbins/{id}?placeGroup={placeGroupName}
HTTP method	POST
Required features	api-multimedia

Parameters

Parameter	Value
operationName	Subscribe

Sample

Request

```
POST api/v2/me/workbins/5d487e69-a393-4228-a06f-6a4015ab1b54?placeGroup=MyPlaceGroup
{
  "operationName": "Subscribe"
}
```

HTTP response

The response consists of an HTTP response and a CometD response. For details on the result, refer to the [workbin resource](#).

```
{
  "statusCode": 0,
  "referenceId": 14
}
```

CometD notification

```
{
  "id": "5d487e69-a393-4228-a06f-6a4015ab1b54",
  "messageType": "WorkbinSubscriptionStateChangeMessage",
  "placeGroup": "MyPlaceGroup",
  "referenceId": 14,
  "stateResource": "Subscribed"
}
```