



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

UpdateUserData

UpdateUserData

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

Overwrites the specified keys with the specified values in the existing data.

Request URL	/api/v2/me/smsessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	UpdateUserData
userData	The data to update

Sample

Request

```
POST api/v2/me/smsessions/0071023821aec011
{
  "operationName": "UpdateUserData",
  "userData": {
    "UserData1": 987654321,
    "UserData2": "DATAUPDATE-@123"
  }
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "referenceId": 85,
  "smssession": {
    "userData": {
      "IdentifyCreateContact": "3",
      "RTargetTypeSelected": "2",
      "RTargetObjectSelected": "Chat distribution for processing",
      "RVQID": "",
      "ChatServerAppName": "es_chat",
      "PegAGChat distribution for processing": 1,
      "ChatServerHost": "htcc-ubuntu.emea.int.genesyslab.com",
      "RTargetObjSelDBID": "115",
      "ChatServerPort": "7160",
      "CBR-Interaction_cost": "",
      "CBR-contract_DBIDs": "",
      "RTargetAgentSelected": "12345",
      "CBR-IT-path_DBIDs": "",
      "RTargetRuleSelected": "",
      "UserData2": "DATAUPDATE-@123",
      "RTargetPlaceSelected": "a1",
      "CBR-actual_volume": "",
      "UserData1": 987654321,
      "RTenant": "Environment",
      "ChatServerDBID": "115",
      "RRequestedSkills": None,
      "RRequestedSkillCombination": "",
      "RVQDBID": "",
      "RStrategyDBID": "776",
      "CustomerSegment": "default",
      "ServiceType": "default",
      "ServiceObjective": 0,
      "DISP_KEY": "resolved",
      "RTargetRequested": "Chat distribution for processing",
      "RTargetAgentGroup": "Chat distribution for processing",
      "RStrategyName": "SimpleChatInStrategy",
      "Subject": "Customer support"
    },
    "state": "Chatting",
    "capabilities": [
      "Transfer",
      "Leave",
      "Invite",
      "Consult",
      "SetInFocus",
      "SetDisposition",
      "AttachUserData",
      "DeleteUserData",
      "UpdateUserData",
      "Complete",
      "SendMessage",
      "SendStartTypingNotification",
      "SendStopTypingNotification"
    ],
    "uri": "http://localhost:8080/api/v2/smsessions/0000Wa9CAM6W00J",
    "participants": [
      {
        "nickname": "test_consult_clientL",
        "type": "Customer",
        "participantId": "007352CE982D031B"
      }
    ]
  }
}
```

```
{
  {
    "nickname": "TestName",
    "type": "Agent",
    "participantId": "007352CE984F0321"
  },
  {
    "id": "0000Wa9CAM6W00J"
  },
  "notificationType": "PropertiesUpdated",
  "messageType": "SMSsessionStateChangeMessage"
}
```