



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[SendMessage](#)

5/2/2025

SendMessage

This operation is part of the [Chat API](#) section of the [Web Services API](#).

Overview

This operation is performed when an agent sends a message to other chat participants.

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendMessage
text	Text to send to customer
messageType	Defines the message type. This parameter is optional and the value is only included in the CometD notification if you set the includeMessageType option to true.
treatAs	Specifies how the message should be treated: Normal or System

Sample

HTTP Request

POST on **/me/chats/{id}**

```
{
  "operationName": "SendMessage",
  "text": "string-representation-of-text",
  "messageType": "Greeting"
}
```

HTTP Response

```
{
```

```
"statusCode": 0
}
```

For details on the statusCode value, refer to the [All Methods](#) sub-section of the [Return Values](#) page.

CometD notification

```
{
  "messages": [
    {
      "index": 3,
      "from": {
        "nickname": "TestName",
        "type": "Agent",
        "participantId": "007352CE72D50290"
      },
      "messageType": "Greeting",
      "text": "How may I help you?",
      "visibility": "All",
      "timestamp": "2014-01-09 11:58:12.035+0200",
      "type": "Text",
      "timestampSeconds": 1389261492035L
    }
  ],
  "notificationType": "NewMessages",
  "messageType": "MessageLogUpdated",
  "chatUri": "http://localhost:8080/api/v2/chats/0000Wa9CAM6W00FN"
}
```