

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Cross-Origin Resource Sharing

Cross-Origin Resource Sharing

This is part of the API Basics section of the Web Services API.

Overview

Cross-Origin Resource Sharing (CORS) is a specification that enables open access across domain-boundaries.

Each contact center can define their own allow origin list through Web Services access control settings.

Web Services will filter an incoming request by merging global allowOrigins and contact center access control settings by using an Admin account.

Operations

The following operations are available for this group:

| Operation | Description | Permissions |
|-----------|--|----------------------|
| GET | Retrieves an array of settings | Contact Center Admin |
| POST | Creates a new setting in this group. allowed0rigins is the only valid setting. | Contact Center Admin |
| PUT | Updates a setting. | Contact Center Admin |
| DELETE | Removes a setting. | Contact Center Admin |

Settings

| Attribute name | Description |
|----------------|--|
| allowedOrigins | An array of valid "origins" for this contact center. The CORS filter will use this list to validate incoming requests. |

Tip

Wildcards are allowed in the context of a domain name for allowedOrigins, but "*"

by itself is not permitted.

Examples

Retrieve access control settings

```
GET /settings/access-control {
    settings:[
{
        "name":"allowedOrigins",
        "value": ["https://cloud.genhtcc.com", "https://*.genhtcc.com"]
}
]
```

Add "genesys.com" to the list of domains

```
PUT /settings/access-control {
    settings:
{
        "name":"allowedOrigins",
        "value": ["https://cloud.genhtcc.com", "https://*.genhtcc.com", "https://*.genesys.com"]
}
```

Important

When sending the above, the entire array must be sent