

GENESYS

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Web Services and Applications Deployment Guide

Testing the User Interfaces with Workspace Web Edition

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Workspace Web Edition is the agent interface of Workspace Web Edition & Web Services. It is deployed as part of the Workspace Web Edition & Web Services deployment. You configure it by using the Workspace Web Edition Configuration Guide.

Workspace Web Edition Agent Desktop

- 1. Once the configuration is complete, launch Workspace Web Edition by navigating to http://[wwews_host]:[wwews_port]/ui/ad/v1/index.html.
- [wwews_host] The host name or IP address for the Workspace Web Edition & Web Services node.
- [wwews_port] The port for the Workspace Web Edition & Web Services node.

For example, the URL might be http://192.0.2.20:8080/ui/ad/v1/index.html

- Enter the credentials for any of the previously created agents. Note that the user must be of the agent type.
- After clicking Log In, the Workspace Web Edition agent desktop view is displayed and the agent is ready to work.