

GENESYS

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Web Services and Applications Deployment Guide

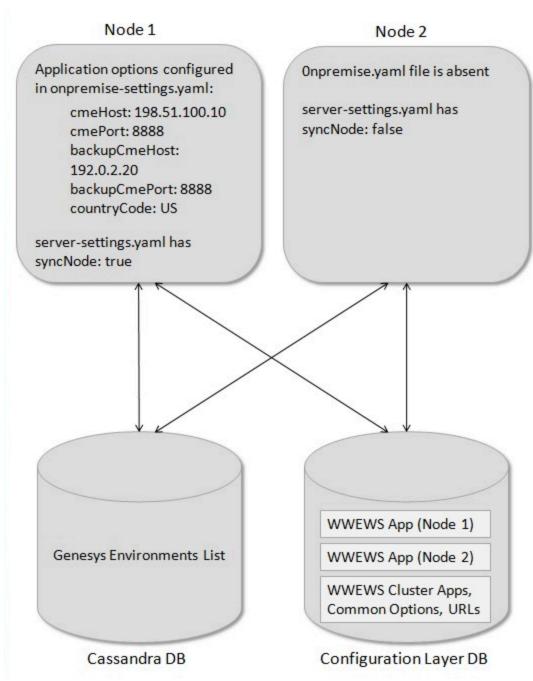
Architecture

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Architecture

On-Premise Architecture

This configuration assumes that you have one contact center for each Workspace Web Edition & Web Services cluster. The following example depicts a two-node configuration, one node for the Synchronization Node (SyncNode) and one Client node. You can have any number of Client nodes. Each node must have a connection to the Cassandra database and the Configuration Layer database.



Workspace Web Edition & Web Services On-Premise Architecture