

GENESYS

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Web Services API Reference

CometD Notifications

CometD Notifications

A client can subscribe to /v2/me/channels to receive asynchronous CometD notifications.

Sample Notifications

```
{
    "data": {
        "channels": [
            {
                "userState": {
                    "state": "Ready",
                    "displayName": "Ready",
                    "id": "9430250E-0A1B-421F-B372-F29E69366DED"
               },
                "channel": "chat"
            }
        ]
    }
}
{
    "data": {
        "channels": [
            {
                "dndState": "On",
                "userState": {
    "state": "NotReady",
    "displayName": "Not Ready",
    "id": "900D55CC-2BB0-431F-8BF9-D3525B383BE6"
               }
          }
      ]
   }
}
```