

## **GENESYS**

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## Web Services API Reference

**Device/Channel Management** 

## Device/Channel Management

Operation	Attributes	Description	Valid URIs
DoNotDisturbOn		Sets "Do Not Disturb" on.	<pre>/me—set "Do Not Disturb" for all of a user's devices and channels. /devices/{id}—set "Do Not Disturb" on a specific voice device. /channels/{id}—set "Do Not Disturb" on a specific channel.</pre>
DoNotDisturbOff		Sets "Do Not Disturb" off.	<pre>/me—turn off "Do Not Disturb" for all of a user's devices and channels. /devices/{id}—turn off "Do Not Disturb" on a specific voice device. /channels/{id}—turn off "Do Not Disturb" on a specific channel.</pre>
ForwardCallsOn	<b>destination</b> —the number to which incoming calls should be forwarded.	Starts forwarding incoming calls to the specified number.	/ <b>devices</b> / <b>{id}</b> —the device that should start forwarding calls.
ForwardCallsOff		Stops forwarding incoming calls.	/devices/{id}—a device that's currently forwarding calls.