GENESYS™

Web Services and Applications Configuration Guide

Workspace Web Edition Configuration Guide

5/8/2025

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RESTRICTED

Note: This is **restricted release** documentation, and therefore is subject to change and is not complete. Some features that are described in this documentation might not be fully implemented in the application.

This guide provides information about configuring the Workspace Web Edition agent interface. You must first deploy Workspace Web Edition & Web Services.

Client-side Browser Support

Workspace Web Edition agent interface is accessed by a web browser. The following browsers are supported:

- Microsoft Internet Explorer 10
- Google Chrome