



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Deployment Guide

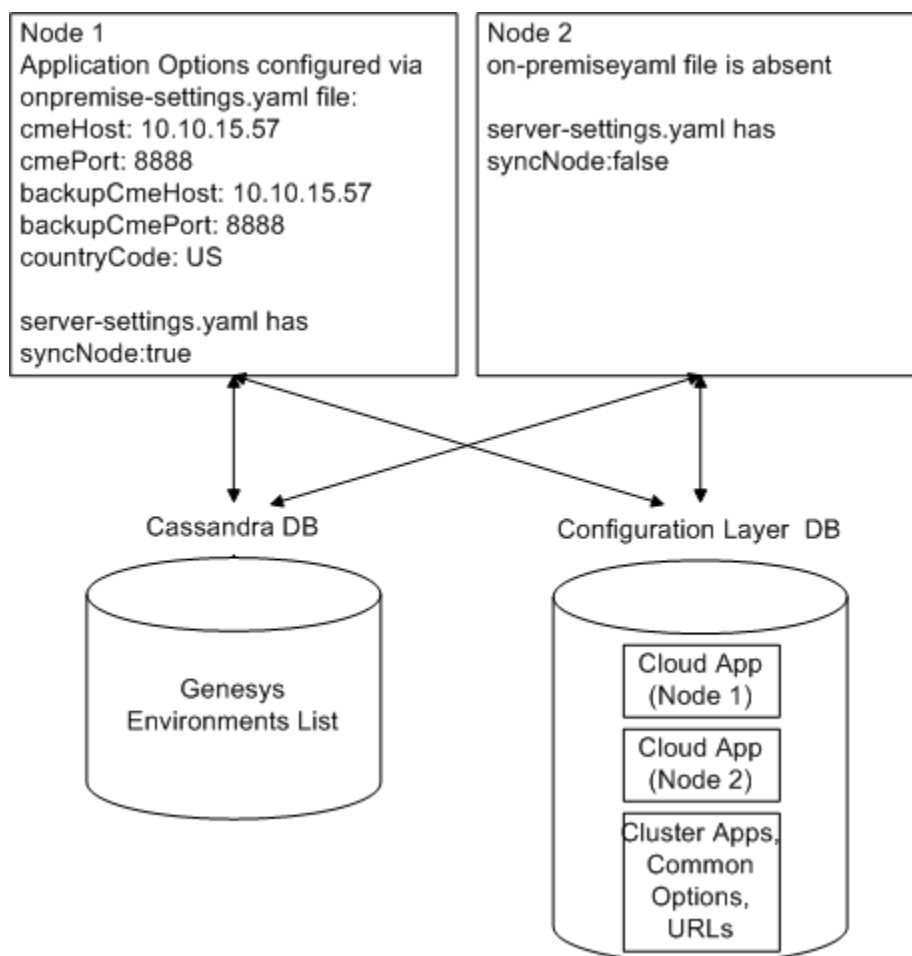
Architecture

5/5/2025

Architecture

On-Premise Architecture

This configuration assumes that you have one contact center for each Workspace Web Edition & Web Services cluster. The following example depicts a two-node configuration, one node for the Synchronization Node (SyncNode) and one Client node. You can have any number of Client nodes. Each node must have a connection to the Cassandra database and the Configuration Layer database.



Workspace Web Edition & Web Services On-Premise Architecture