GENESYS™

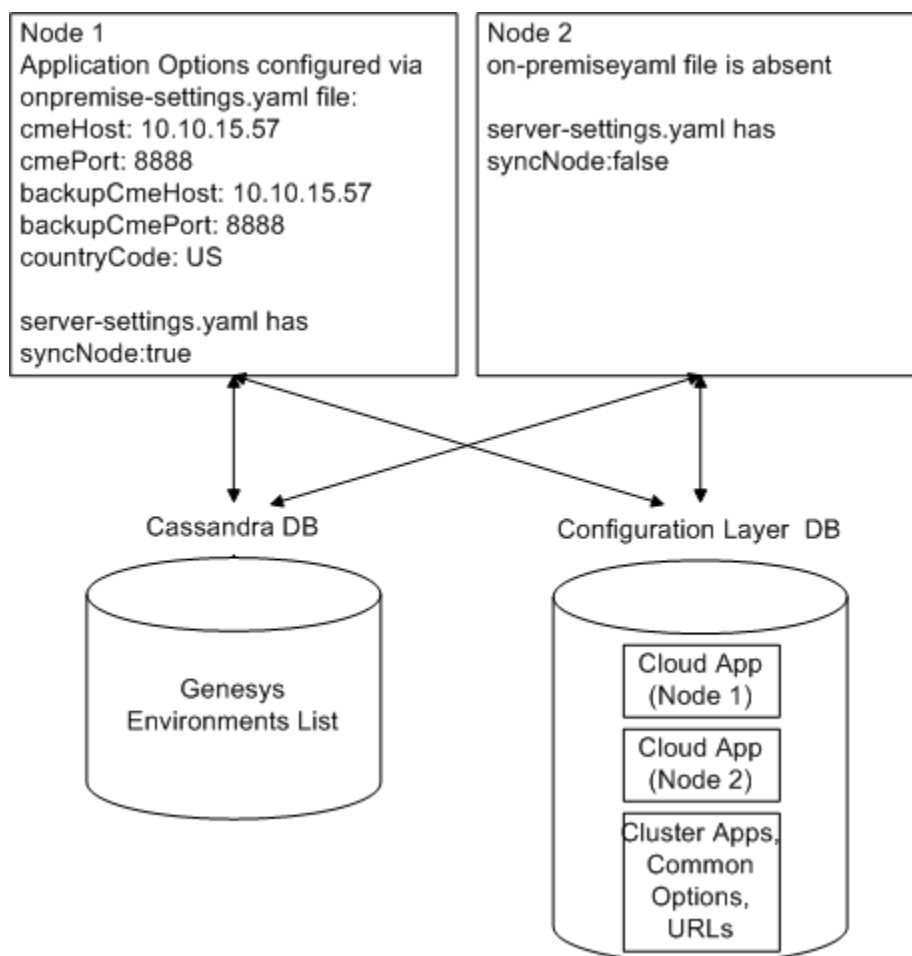# Web Services and Applications Deployment Guide

Architecture

5/5/2025

Architecture

On-Premise Architecture

This configuration assumes that you have one contact center for each Workspace Web Edition & Web Services cluster. The following example depicts a two-node configuration, one node for the Synchronization Node (SyncNode) and one Client node. You can have any number of Client nodes. Each node must have a connection to the Cassandra database and the Configuration Layer database.

Workspace Web Edition & Web Services On-Premise Architecture