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Web Services API Reference

Internal API

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Internal API

The internal API allows direct, read-only access to some configuration objects in order to support Genesys Desktop functionality. The URI prefix **/internal-api/** serves as the root for all of the resources described below (note that the current prefix, **/api/v[Ordinal]**, will continue to be used for the public API).

See the following topics for more information about the Internal API:

- [Common Types](#)
- [Asynchronous Operations](#)
- [Notifications](#)
- [Business Attributes](#)
- [Transactions](#)
- [Scripts](#)
- [Agent Groups](#)